SILVERLINE

ADVANCED FACILITIES ESTABLISHMENT



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ABOUT THE COMPANY

Silverline is a facilities management and support services company dedicated to delivering reliable, efficient, and high-quality solutions for commercial, residential, industrial, and institutional clients.

We provide a comprehensive range of integrated services, including Facility Management, Engineering & Technical Maintenance, MEP Services, HVAC Maintenance, Lift & Elevator Maintenance, Environmental & Waste Management, Commercial & Industrial Deep Cleaning, Housekeeping, Landscaping & Grounds Maintenance, Pest Control, Security & Support Services, Manpower & Workforce Solutions, Business Support, and Event Management & Support Services.

At Silverline, we believe that effective facility management goes beyond maintaining buildings — it is about creating safe, efficient, productive, and well-managed environments where businesses and people can thrive. Our approach combines skilled personnel, professional management, responsive service, and attention to detail to ensure that every client's requirements are met to the highest possible standard.

We are committed to building long-term partnerships with our clients by providing dependable services, maintaining transparent communication, and continuously improving the way we operate. With a focus on quality, professionalism, safety, and customer satisfaction, Silverline strives to be a trusted partner for all facility and workforce requirements.

Our goal is simple: to deliver dependable solutions that keep your facilities running smoothly, efficiently, and professionally.

OUR VISION



Our vision is to establish Silverline as a trusted and leading provider of integrated facility management, workforce, business support, and event management solutions across the GCC.

We aim to set a high standard of quality, reliability, professionalism, and innovation in everything we do, while continuously developing our people, services, and capabilities to meet the evolving needs of our clients.

Through strong partnerships, operational excellence, and a commitment to customer satisfaction, we strive to create safer, smarter, cleaner, and more efficient environments that contribute to the long-term success of the businesses and communities we serve.

Our vision is to grow with purpose, serve with excellence, and build lasting partnerships.



OUR MISSION

Our mission at Silverline is to deliver reliable, professional, and integrated solutions that help our clients operate their facilities, businesses, and events with greater efficiency and confidence.
We are committed to providing exceptional service through skilled professionals, high-quality standards, innovative solutions, and responsive support. We work closely with our clients to understand their needs and deliver solutions that are practical, efficient, and tailored to their requirements.
Through our dedication to quality, safety, integrity, and customer satisfaction, we aim to build lasting relationships and consistently exceed expectations.

Our mission is to serve with excellence, operate with integrity, and deliver solutions that make a lasting difference.

COMPANY VALUES

At Silverline, we believe strong collaboration is the foundation of delivering exceptional results. By working closely with clients, partners, and our professional teams, we combine knowledge, experience, and resources to create efficient and tailored solutions. Collaboration allows us to build lasting relationships, understand our clients' needs, and achieve shared goals while maintaining the highest standards of quality and professionalism.

COLLABORATION

Integrity is at the heart of everything we do. We believe in conducting our business with honesty,transparency, and accountability. We build trust through our actions, keep our commitments, and always strive to do what is right for our clients, partners, and employees.

INTEGRITY

We value respect as a fundamental part of how we work and build relationships. We treat our clients, partners, employees, and communities with professionalism, fairness, and consideration. By fostering a respectful environment, we encourage teamwork, open communication, and long-lasting partnerships built on mutual trust.

RESPECT

HOW WE WORK

Quality & Safety

At Silverline, quality and safety are at the core of everything we do. We follow strict standards and proven procedures to ensure every service is delivered efficiently, reliably, and safely. From our people to our processes, we prioritize excellence while maintaining a safe environment for our clients, employees, and partners.

Expertise & Precision

We bring specialized knowledge, technical expertise, and meticulous attention to detail to every project. Our experienced team follows proven processes and industry best practices to deliver accurate, efficient, and consistently high-quality results.

Client-Centric Approach

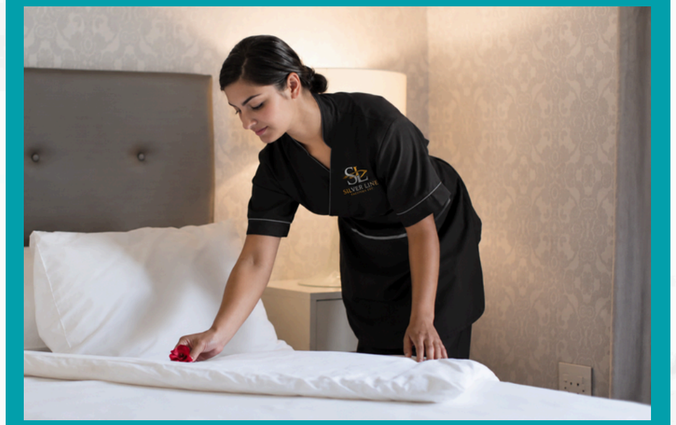
We put our clients at the heart of everything we do. By understanding their unique needs, goals, and expectations, we deliver tailored solutions that provide lasting value. We build strong relationships through clear communication, responsiveness, flexibility, and a commitment to exceeding expectations.

OUR SERVICES

- Integrated Facility Management
- Engineering & Technical Maintenance
- MEP Services
- Lift & Elevator Maintenance
- HVAC Maintenance
- Environmental & Waste Management Solutions
- Commercial & Industrial Deep Cleaning
- Housekeeping Services
- Landscaping & Grounds Maintenance
- Pest Control Services
- Business Support Services
- Manpower & Workforce Solutions
- Event & Party Management
- Cleaning Solutions & Disposable Supplies









Integrated Facility Management (IFM)

- Hard & Soft Faclitiy Management
- Building Operations
- Housekeeping & Cleaning
- Security Coordination
- Asset Management
- Preventive & Corrective Maintenance

Engineering & Technical Maintenance

- Electrical Maintenance
- Mechanical System Maintenance
- Plumbing Repairs
- Preventive & Reactive Maintenance
- Equipment Troubleshooting
- Asset Condition Assessments

MEP SERVICES

- Electrical Installations & Repairs
- Plumbing Systems
- Water Supply & Drainage
- Mechanical Equipment Maintenance
- Fire Fighting & Fire Alarm Systems
- Power Distribution Systems

Lift & Elevator Maintenace

- Routine Preventive Maintenance
- Emergency Breakdown Repairs
- Safety Inspections
- Modernization & Upgrades
- Spare Parts Replacement
- Annual Service Contracts

HVAC Maintenance

- Air Conditioning Maintenance
- Chiller Maintenance
- AHU & FCU Servicing
- Duct Cleaning
- Filter Replacement
- Refrigeration System Maintenance

Environmental & Waste Management

- General Waste Collection
- Recycling Problems
- Hazardous Waste Management
- Deep Cleaning & Sanitization
- Pest Control Services
- Environmental Compliance Solutions

Commercial & Industrial Deep Cleaning

- Office & Corporate Building Cleaning
- Factory & Warehouse Cleaning
- Post-Construction Deep Cleaning
- Villas
- Floor Scrubbing & Polishing
- High-Level Glass & Façade Cleaning
- Disinfection & Sanitization Services

Housekeeping Services

- Daily Office Cleaning
- Washroom & Pantry Maintenance
- Dusting & Vaccuming
- Waste Collection
- Restocking Hygiene Supplies
- Hospitality Housekeeping

Manpower & Workforce Solutions

- Supply of Driven Staff
- Skilled Technical Staff
- General Labour Supply
- Electricians & Plumbers
- HVAC Technicians
- Cleaners & Housekeeping Staff
- Administrative & Office Personnel

Pest Control Services

- General Pest Control
- Rodent Control
- Termite Treatment
- Cockroach & Ant Control
- Mosquito & Fly Control
- Preventive Pest Management Programs

Business Support Services

- Marketing Services
- Reception & Front Office Services
- Administrative Support
- Mailroom & Document Management
- Office Assistance
- Help Desk & Customer Support
- Facility Coordination & Administrative Services

Landscaping & Grounds Maintenance

- Lawn Mowing & Grass Care
- Tree & Shrub Pruning
- Irrigation System Maintenance
- Garden Design & Planting
- Seasonal Landscaping
- Outdoor Cleaning & Grounds Maintenance

Event & Party Management

- Corporate Events
- Private Parties
- Exhibitions
- Conferences
- Weddings
- Special Occasions
- Other High Maintenance Events

Cleaning Solutions & Consumable Supplies

- Cleaning Chemicals
- Tissues
- Paper Products
- Garbage Bags
- Gloves
- Dispensers
- Equipments
- Other Janitorial Supplies & Solutions

OUR ESTEEMED CLIENTS

Le MERIDIEN

GOLD'S GYM

ALBILAD

BAYAT HOTEL

SHERBORNE SCHOOLS GROUP · VIVAT REGINA WARDVS SEXTVS 1550

مستشفى الدكتور سمير عباس
Dr. Samir Abbas Hospital

مستشفى باقدو والدكتور عرفان العام
Dr. Erfan & Bagedo General Hospital

JNH

ABYAT
HOME OF HOMES

فقيه.
مستشفى د.سليمان فقيه
Dr. Soliman Fakeeh Hospital



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ONE PARTNER. EVERY SOLUTION. NO REGRETS.

Thank you!

We look forward to doing business with you.